

# U.S. SENATOR MARK R. WARNER

459A Russell Senate Office Building

Washington, D.C. 20510

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E911  
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TO: Terri Glaze

FAX: 202-418-2806

FROM: Jay Williamson

TELEPHONE:

DATE: 4/20/10

PAGES (including cover): 5

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MARK R. WARNER  
VIRGINIA

## United States Senate

WASHINGTON, DC 20510-4606

COMMITTEES:  
BANKING, HOUSING, AND  
URBAN AFFAIRS  
  
COMMERCE, SCIENCE, AND  
TRANSPORTATION  
  
BUDGET  
  
RULES AND ADMINISTRATION

April 20, 2010

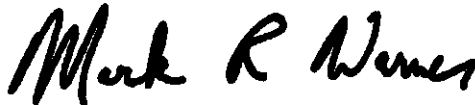
The Honorable Julius Genachowski  
Office of the Chairman  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Dear Chairman Genachowski,

I have recently been contacted by Intrado Inc. regarding WC Docket Nos. 08-33, 08-185. Attached, please find copies of correspondence from Intrado Inc. and two Virginia counties with which they are working.

Thank you in advance for your assistance in reviewing these materials. I would appreciate a status update at your earliest convenience.

Sincerely,



Mark R. Warner  
United States Senator

CC: Terri Glaze, Office of Legislative Affairs

**Intrado**

March 30, 2010

The Honorable Mark Warner  
United State Senate  
459A Russell Senate Office Building  
Washington, DC 20510

Dear Senator Warner:

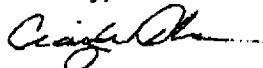
In May of 2007, we began the arduous and expensive task of seeking interconnection agreements with incumbent telecommunications providers necessary for us to offer life-saving NextGen 911 services. Contrary to what some believe, NextGen 911 is not theoretical, nor is it waiting for standards to be adopted, market demand or other precursors. At the end of 2009, Intrado deployed the first true NextGen 911 call routing system in Martin County, Florida, followed in March of this year by deployment in Thurston County, Washington; and we are preparing to deploy in many other states including Virginia. We have, however, encountered "show-stopping" obstacles placed in our way by incumbent providers and have sought the help of the FCC. In Virginia for example, throughout 2007 and 2008, numerous attempts were made to resolve issues associated with interconnecting our competitive, advanced 911 services with Verizon's and Embarq's 911 networks. After months of discussions and delays, we requested arbitration by the Virginia State Corporation Commission (VSCC), hoping they would resolve these disputes. The VSCC took months to only defer the matters to the FCC where the proceedings have languished for over 20 months.

Even though the FCC has yet to act upon that request, we are encouraged by Chairman Genachowski's statements made earlier this year before the House Committee on Energy and Commerce, Subcommittee on Communications, Technology, and the Internet. In his testimony, he recognized that it is important for the FCC "to respond to public safety communications' needs" and "to work toward helping our country's first responders deploy 21st century technologies in support of their operational requirements." He added that his commitment to public safety is a "top priority" for the FCC. These principles have been reiterated in the National Broadband Plan that the Commission recently provided to Congress as well as in recent testimony before the U.S. House of Representatives.

It is in the spirit of the Chairman's own statements - and the Commission's broad understanding of their critical involvement in advancing public safety - that we asked the Commission, many months ago, for expedited treatment in the consolidated arbitrations, yet we've seen and heard nothing. While we understand and are sympathetic to the pressing issues facing the Commission, there should be no more pressing issue than delivering available, life-saving services to America's citizens.

I respectfully request that you strongly encourage the Commission to quickly resolve the pending arbitration proceedings and would be more than happy to provide you with any additional information you might need.

Sincerely,



Craig W. Donaldson  
Senior Vice President, Regulatory and Government Affairs

December 15, 2009

The Honorable Jim Webb  
United States Senate  
248 Russell Senate Office Building  
Washington, DC 20510

The Honorable Mark Warner  
United States Senate  
459A Russell Senate Office Building  
Washington, DC 20510

Dear Senator Webb & Senator Warner:

On behalf of the Pittsylvania County Department of Emergency Management, the Martinsville-Henry County Communications Center, Franklin County E9-1-1 Communications and the Patrick County E9-1-1 Office, we are writing to ask for your assistance to resolve an issue that has been before the Federal Communications Commission for over a year and a half. Successful resolution would allow our rural Virginia counties and the city of Martinsville, to receive the benefits associated with a competitive Next Generation 911 services offering. Your assistance is needed to fully implement improved emergency communication services for your citizens

Since May of 2007, arduous efforts have been undertaken to seek interconnection agreements with incumbent telecommunications providers necessary for us to utilize life-saving NextGen 911 services. Contrary to what some believe, NextGen 911 is not theoretical, not waiting for standards to be adopted or market demand or other precursors. In fact, just this year we participated in successful trials of Intrado's competitive NextGen 911 service. While we want to switch and offer the 190,000 Virginians in our counties and city with an advanced 911 system, we are concerned with the time it will take to fully implement services. Intrado has encountered obstacles with certain incumbent providers and have sought the help of the FCC. In Virginia for example, throughout 2007 and into 2008, numerous attempts were made to resolve issues associated with provisioning advanced 911 services by a competitive provider. After months of discussions and delays, Intrado requested arbitration by the Virginia State Corporation Commission (VSCC), hoping they would intercede to resolve the dispute. The VSCC took months to only defer the matters to the FCC where the proceedings have languished.


Even though the FCC has yet to act upon that request, we are encouraged with Chairman Genachowski's statements made earlier this year before the House Committee on Energy and Commerce, Subcommittee on Communications, Technology, and the Internet. In his testimony, he recognized that it is important for the FCC "to respond to public safety communications' needs" and "to work toward helping our country's first responders deploy 21st century


technologies in support of their operational requirements." He added that his commitment to public safety is a "top priority" for the FCC.

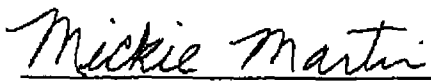
It is in the spirit of the Chairman's own statements - and the Commission's broad understanding of their critical involvement in advancing public safety - that we asked the Commission, many months ago, for expedited treatment in the consolidated arbitrations, yet we've seen and heard nothing. While we understand and are sympathetic to the pressing issues facing the Commission, there should be no more pressing issue than delivering life-saving services to America's citizens.


We respectfully request that you strongly encourage the Commission to quickly resolve the pending arbitration proceedings and we would be more than happy to visit with you and your staff in greater detail about the importance to the counties and the city located in southwest Virginia. Without your intervention, we cannot implement Next Generation 911 Services for the citizens of your counties.

Sincerely,

  
Wes Ashley, Director  
Martinsville-Henry County Communications  
Center

 12-18-09  
Bill Agee, Communication Manager  
Franklin County E9-1-1 Communications

  
Mickie Martin, Communication Manager  
Patrick County E9-1-1 Office

  
James E. Davis, ENP, CHS-III, Coordinator  
Pittsylvania County Department of  
Emergency Management



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 24, 2010

The Honorable Mark R. Warner  
Unites States Senate  
459A Russell Senate Office Building  
Washington, D.C. 20510

Dear Senator Warner:

Thank you for your letter regarding the pending arbitration in which Intrado Inc., seeks physical interconnection with CenturyLink (formerly Embarq Corporation) and Verizon Communications, Inc. Intrado proposes to provide a competitive alternative to the existing 911 networks deployed by CenturyLink and Verizon in their respective territories in Virginia. In August 2008, Intrado filed a petition asking the FCC to arbitrate its interconnection dispute with Embarq, followed by a similar request in December 2008, for arbitration of its interconnection dispute with Verizon. The Commission consolidated these two requests into a single proceeding and invited public comment on how competition in the provision of the 911 network to public safety answering points (PSAPs) and other public safety agencies would affect the provision of public safety services in Virginia.

This consolidated arbitration proceeding has raised some challenging issues, and the Commission staff is completing its review of the record and working closely with the parties to seek resolution. In a meeting planned for the end of June 2010, the parties intend to discuss final procedural issues and lay out a schedule for the remainder of the arbitration. The Commission takes seriously its evaluation of the issues that the parties have raised, and you can be assured that we are conducting a careful and deliberate review of this matter.

I appreciate your interest in this prodeeding. Please do not hesitate to contact me if I can be of further assistance.

Sincerely,



Julius Genachowski